

XCTL-109 Environmental & Energy Policy Statement

The Managing Director's Statement of Environmental & Corporate Responsibility

CrossCountry will strive for continual improvement in reducing Environmental¹ impacts and raising awareness of its Corporate Responsibility. This policy will be made available to all interested parties including our employees, suppliers, stakeholders, with the active support of the executive board. Our integrated environmental & energy management system² follows the requirements the International Standard **BS EN ISO 14001:2015 and BS EN ISO 50001:2018**.

This sets out framework policies for our business, paying due regard to the **protection of the environment, the effective and efficient use of energy and raw materials, promotion of modal shift** (from private cars to public transport), **minimisation of waste** and the **use of circular economies**. By supporting the development of best practice and innovative solutions we aim to promote and provide sustainable public transport and reduce the environmental impact of our operations and we remain committed to continual improvement and the prevention of environmental pollution.

We aim to:

- Make efficient use of water and energy and prevent pollution
- Promote effective and efficient fuel consumption
- Meet relevant legal & compliance obligations, other guidance and industry requirements as a minimum, and exceed it wherever practicable
- Set targets and objectives to improve our environmental & energy performance and compatible with our strategic direction
- Communicate our environmental policy and associated activities to our employees and stakeholders
- Review our arrangements for compliance annually
- Encourage the use of public transport through relevant environmental messaging

To achieve this, we will:

- Inform employees, customers and stakeholders of our environmental policy and activities through established communication channels including newsletters, posters and our website
- Encourage our businesses to minimise their impact where possible through energy saving measures at our facilities including water conservation & waste recycling
- Encourage efficient driving techniques and reduced engine idling
- Where practicable investigate new technologies, consider energy performance in the design of facilities & systems where practicable develop environmental objectives and targets
- Monitor and review against Arriva's Environmental Targets
- Review progress towards targets and objectives periodically via the Safety, Security and Environment Group (SSEG) internal board and sub-board meetings, and through periodic meetings with the DfT.
- Provide employees with competent and appropriate training, briefing and resources
- Develop frameworks and structures to improve our environmental & energy performance and integrate environmental performance into a holistic view of sustainability.
- Include environmental considerations when making purchasing decisions and consider energy efficient purchasing
- Work with our supply chain to encourage and collaborate in environmentally friendly practices
- Contribute to the group annual environmental performance report
- Reducing business travel through the use of video, web and audio conferencing

This document will be reviewed on an annual basis or following any changes to policies and procedures.



Shiona Rolfe

Managing Director, XC Trains Ltd

¹ Environmental includes all aspects of Energy, Water & Waste Impacts² IE&EnMS